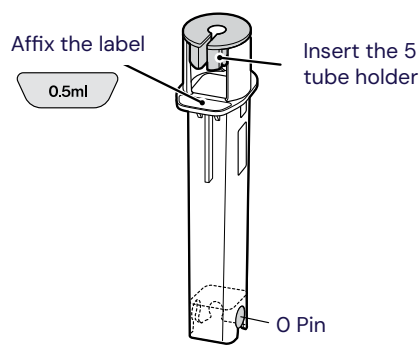
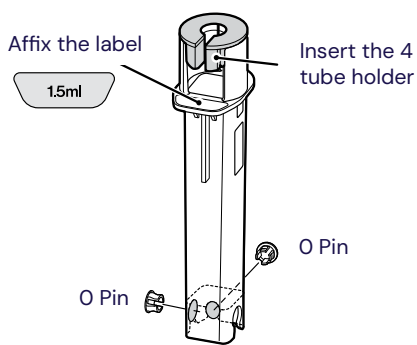


Element DCX^{MC} ¥ Unspotted Slides

¥ Unspotted Slides

1. There are many possible causes for the ¥ Unspotted Slide Flag which will be covered below. Never reuse a slide which was given the ¥ Unspotted Slide Flag.
2. Ensure Heska brand 1.5mL/0.5 mL tubes are being used and filled to the full line. Review “Element DriChem – Sample Volume Requirements”.
3. Make sure that the tube is in the correct sample rack, either 1.5mL or 0.5mL labeled sample rack respectively. Ensure the “O Pin” insert is in the holes as shown below and the correct tube inserts are in the correct sample rack. Remove the rack and inspect and blow some compressed air into the sample rack slot.



4. If you are transferring serum or plasma to a red top tube or producing serum with the Heska Red Top tube this will sometimes cause this flag to occur. To eliminate this as a cause, use the LH tubes mentioned above.
5. Always check the plasma for fibrin and air bubbles before running a sample by swirling two applicator sticks around in the plasma. If you disturb the Red Cells, re-spin the sample for a couple minutes.
6. Clean the O-rings with distilled water and a wipe or replace the O-Rings if they have not been replaced in the last 12 months.
7. Once you have confirmed the above points, watch the next sample spot the slides to ensure each slide is being spotted.