

Element HT5 HGB Voltage Abnormal Error Message

- 1. Ensure that the large diluent bottle is not empty or close to empty before adjusting. Replace Diluent if required before proceeding.
- 2. Main menu ► Setup ► Gain setup.
- 3. HGB Voltage should be between 3.85 V and 4.85 V.
- 4. Touch Auto Cal. To 4.2 V.
- 5. Touch Sample Analysis tab at the top of the screen and select yes to, "Save gain factor".



- 6. Press on the flashing error message in the right corner of the screen and select Remove Error.
- 7. Perform a Background cycle.
- 8. If the Status light on the front of the machine is Green, the problem has been resolved.